

We are here for you. Your health is our top priority.

For information about:



Access to
medication



Mental health
support



Care coordination &
case management



Eligibility &
coverage



Meal delivery,
housing, financial
assistance & other
community resources



Telehealth,
including telephone
visits & calls with
your doctor



Personal & home
safety

Visit www.scfhp.com

We want to make sure you stay informed about your healthcare and know how you can stay safe. The Centers for Disease Control and Prevention (CDC) recommends a few tips to help protect yourself and loved ones from COVID-19:

- ✓ Stay home if possible.
- ✓ Wash your hands often.
- ✓ Stay 6 feet (or two arm lengths) away from people who are sick or who don't live in your household.
- ✓ Clean and disinfect frequently touched surfaces.
- ✓ Avoid all cruise travel and non-essential air travel.

Visit the CDC COVID-19 website at www.cdc.gov/coronavirus/2019-ncov for more information.

For health questions, call your doctor or our 24/7 Nurse Advice Line:

- Medi-Cal members, call **1-877-509-0294**
- Cal MediConnect members, call **1-844-803-6962**

For benefits questions and for help with transportation to and from medical appointments, call Santa Clara Family Health Plan (SCFHP) Customer Service:

- Medi-Cal members, call **1-800-260-2055**
Monday through Friday, 8:30 a.m. to 5:00 p.m.
- Cal MediConnect members, call **1-877-723-4795**
Monday through Friday, 8:00 a.m. to 8:00 p.m.
- TTY users, call **711**

For questions about mental health or substance abuse services, call Substance Abuse and Mental Health Services Administration Disaster Distress Helpline:

- **1-800-985-5990** (TTY: **1-800-846-8517**) or text TalkWithUs to **66746**

Sign up for mySCFHP member portal

You can see your plan information, request transportation to and from medical appointments, view and request to change your primary care physician, and more through the mySCFHP member portal.

Create an account today at member.scfhp.com.